APPROVED by
Order No. VAP-2026/121 of 2026-11-04 Head of the Legal and Administrative Department of Public Limited Liability Company Lietuvos Paštas

PRIVACY NOTICE FOR THE VISITORS OF THE UNISEND.FI WEBSITE

I. GENERAL PROVISIONS

1. This Privacy Notice for the visitors of the unisend.fi website (hereinafter referred to as the "**Privacy Notice**"), which is operated and managed by the public limited liability company Lietuvos paštas, provides key information regarding the processing of your personal data in connection with your use of unisend.fi website. Information about the cookies used on the unisend.fi website is provided in the Cookies Notice published on the website.
2. The privacy notice applicable to the services provided by the public limited liability company Lietuvos paštas (hereinafter referred to as the "**Company**"), including information on the processing of your personal data in connection with your use of such services, is available on the Company's website at www.post.lt / www.lpexpress.lt.
3. The privacy notice applicable to the Company's self-service services is available on the Company's website at www.lpexpress.lt.
4. Please be informed that this Privacy Notice is reviewed regularly and, where necessary (including due to changes in applicable legislation, services or other circumstances), is updated accordingly. Any amendments to this Privacy Notice shall take effect as of the date of their publication on the website. Therefore, you are encouraged to review this Privacy Notice regularly. The date of the latest review and update of this Privacy Notice is indicated at the top of this notice (see the "APPROVED" section above).

II. INFORMATION ON THE DATA CONTROLLER AND CONTACT DETAILS OF THE DATA PROTECTION OFFICER

5. The data controller is public limited liability company Lietuvos paštas, legal entity code 121215587, registered office address: J. Balčikonio St. 3, LT-03500 Vilnius, Lithuania, email: info@post.lt, tel. no. 1842.
6. For matters relating to personal data, please contact the Company's Data Protection Officer directly by email at duomenusauga@post.lt or by post at J. Balčikonio St. 3, LT-03500 Vilnius, Lithuania, address correspondence accordingly "To Data Protection Officer of public limited liability company Lietuvos paštas".
7. **PLEASE NOTE** that if you have not found the information relevant to you in this Privacy Notice, please contact the Company's Data Protection Officer.

III. PROCESSING OF PERSONAL DATA ON THE UNISEND.FI WEBSITE

PURPOSE	LEGAL BASIS	EXAMPLES OF PROCESSED PERSONAL DATA	TERM
Submission of a Request			
For the purpose of handling and responding to a request, complaint,	The legal basis depends on the content. In certain cases, it is our legitimate interest to	First name, last name, address, email address, telephone number and/or other data provided by you in an application, claim, inquiry or other	Depending on the content of the request, complaint, enquiry or other communication, but for no longer than 3

enquiry or other communication	handle inquiries and provide responses; in other cases, it is compliance with legal requirements (e.g., where we are required to investigate complaints concerning the provision of services).	request, as well as the Company's response to you.	years from the date of the Company's response.

8. The Company does not process special categories of personal data of unisend.fi website visitors revealing a visitors's racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health data, or data concerning a person's sex life or sexual orientation.
9. Please be reminded not to include highly private or personal information unrelated to the provision of the Company's services or its activities in requests submitted to the Company.

IV. PERSONAL DATA PROCESSING TERM

10. The Company defines and determines the period of personal data processing taking into account the requirements of legal acts, the nature of the contracts concluded with the customer, the Company's legitimate interest, including, but not limited to, the interest in processing personal data due to a possible claim, lawsuit or other claim statement, as well as taking into account other legal grounds.
11. **PLEASE NOTE** that personal data may be stored for longer than specified in the Privacy Notice only when:
    11.1. There are reasonable suspicions of an illegal act, which is the subject of an investigation;
    11.2. Your data is necessary for the proper examination, resolution and, if necessary, submission and execution of a dispute, claim;
    11.3. It is necessary in the presence of other grounds, conditions or cases provided for in legal acts.

V. SOURCES OF YOUR PERSONAL DATA

12. When submitting a request via the unisend.fi website, you are generally the source of the personal data provided in the inquiry.

VI. RECEIVERS OF YOUR PERSONAL DATA AND PLACE OF DATA PROCESSING

DATA TRANSFER

13. In certain cases, in compliance with applicable legal requirements, the Company may or must transfer personal data to third parties (independent data controllers), for example:
    13.1. state authorities and institutions performing functions assigned to them by law (e.g. law enforcement authorities, tax administration authorities, authorities supervising postal service providers, bailiffs, notaries, etc.), as well as courts and out-of-court dispute resolution bodies;
    13.2. in other cases provided for by applicable legislation.

DATA PROCESSING

14. The Company may engage data processors to process personal data. In such cases, the Company shall take the necessary measures to ensure that such data processors process personal data in accordance with the Company's instructions and applicable legal requirements, implementing appropriate technical and organisational measures for the protection of personal data. The Company may engage the following data processors: contact centre service providers, including the receipt, administration and provision of responses to customer requests; providers of databases and database administration services; data centre, hosting and cloud service providers; website maintenance service providers; and other service providers.

WHERE DO WE PROCESS YOUR PERSONAL DATA?

15. We generally process your personal data within the territory of the European Economic Area (EEA). Certain technical data relating to your visit to the unisend.fi website (e.g., your IP address) may be directly transferred to or made directly available to entities operating outside the European Economic Area (EEA) for website traffic statistics, analytics, and related purposes (e.g., when we use Google Analytics). In such cases, the Company relies on the legal grounds for transferring data outside the EEA provided for in the EU General Data Protection Regulation (GDPR) and other applicable legislation, most commonly the EU Standard Contractual Clauses. In any event, we do not transfer any other personal data, such as your first name, surname, contact details, or other similar information, to the entities mentioned above or to entities providing similar services. For more information about the cookies used on the unisend.fi website, please refer to our Cookie Notice.

VII. YOUR RIGHTS

16. You have the following rights:
    - 16.1. to receive information about the processing of your personal data;
    - 16.2. to access the personal data concerning you processed by the Company;
    - 16.3. to request that the Company rectify inaccurate, incorrect or incomplete personal data concerning you;
    - 16.4. to request restriction of the processing of your personal data;
    - 16.5. to request that the Company erase your personal data;
    - 16.6. to request the portability of your personal data;
    - 16.7. to withdraw your consent, without affecting the lawfulness of processing carried out on the basis of your consent prior to its withdrawal;
    - 16.8. to object to the processing of your personal data where such processing is based on the Company's legitimate interest, except where there are compelling legitimate grounds for such processing or where the processing is necessary for the establishment, exercise or defence of legal claims;
    - 16.9. to lodge a complaint with the State Data Protection Inspectorate (for more information, please visit https://vdai.lrv.lt/, contact the Inspectorate at L. Sapiegos St. 17, LT-10312 Vilnius, Lithuania, or by email at ada@ada.lt). Before lodging a complaint with the supervisory authority, we recommend that you contact the Company using the contact details provided in the II section of this Privacy Notice in order to seek an appropriate resolution to your matter.

VIII. EXERCISE OF YOUR RIGHTS

17. You can submit a request for the exercise of the above-mentioned rights:
    - 17.1. By sending a request signed with an electronic signature to the e-mail address duomenusauga@post.lt;
    - 17.2. By post, enclosing a notarised copy of your identity document and sending it to the Company's registered office address specified in Section II of this Privacy Notice, addressed to the Company's Data Protection Officer.
18. After receiving your request, we may ask you to clarify it, provide additional information so that we can properly identify you and provide you with an answer, or determine another method of identification suitable for your case.
19. The Company has the right to refuse to provide the information requested by you, if the request is unfounded, disproportionate, as well as in other cases established by legal acts.
20. We will provide the answer to your request no later than within 1 (one) month from the date of receipt of the request that meets the content requirements. In exceptional cases, we can extend this deadline for another 2 (two) months, after notifying you and indicating specific circumstances.